



पंडितदीनदयालउपाध्यायराष्ट्रीय सामाजिकसुरक्षाअकादमी

PANDIT DEENDAYAL UPADHYAYANATIONAL ACADEMY OF SOCIAL SECURITY

कर्मचारी भविष्य निधि संगठन (श्रम एवं रोजगार मंत्रालय, भारत सरकार)

Employees provident fund organisation (Ministry of Labour & Employment, Govt. of India)

30-31 इस्टिटेयूशनल एरिया, जनकपुरी, नई दिल्ली - 110058,

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No:13/28/2023-24/PDNASS/Customer Service

Dated:11.07.2023

To,

All Respected Zonal Addl. CPFCs/ Addl. CPFCs (HQ)/Addl. CPFC (ASD)
All Respected RPFC-I/II (OICs) Regional Offices (As per list of participants)

Subject: Online Training programme on "Customer Service through NAN 2.0, PRO, CRM and PSD" to be held on 13th July, 2023 - regarding.

Respected Madam/Sir,

Pandit Deendayal Upadhyaya National Academy of Social Security (PDNASS) is conducting a one-day **Online Training Programme on "Customer Service through NAN 2.0, PRO, CRM and PSD"** scheduled to be held from 10 am to 5 pm on 13th July, 2023.

2. The list of participants for the above-mentioned training programme is enclosed herewith. Due care has been taken while nominating officers for the above Training Programme. However, in case there is any misidentification in any officer's data, same may please be brought to the notice of undersigned by the concerned officer/ office for rectification.

3. All the concerned OICs are, therefore, requested to ensure provision of the necessary infrastructure/ facilities at the office premises to enable the participating officers to attend the above said programme.

Encl: List of Participants

Regards,

(LOKESH GUPTA)

Course Director

Regional P.F. Commissioner-II

**ONLINE TRAINING PROGRAMME ON
CUSTOMER SERVICE THROUGH NAN 2.0, PRO, CRM AND PSD
13th JULY, 2023**

COURSE DIRECTOR: SHRI LOKESH GUPTA, RPFC-II

LIST OF PARTICIPANTS

S.NO	NAME OF OFFICER (SH. /MS.)	DESIGNATION	PLACE OF POSTING
1.	VIPIN KUMAR SHARMA	RPFC-I	RO MUMBAI (BANDRA)
2.	B CHANDRA SEKHAR	RPFC-I	RO K R PURAM
3.	JAYANT KUMAR PANDEY	RPFC-I	RO RAJKOT
4.	J.K.SANGALAY	RPFC-I	RO KARNAL
5.	ABHISHEK KUMAR	RPFC-I	RO RAIPUR
6.	JAIDEEP CHAKRABARTI	RPFC-I	RO JAIPUR
7.	RANJAY MOOSHAHARY	RPFC-I	RO COIMBATORE
8.	INDRANEEL GHOSH	RPFC-II	RO GUNTUR
9.	GHANSHYAM MEENA	RPFC-II	RO MUMBAI (POWAI)
10.	SHALABH DUBEY	RPFC-II	DO KOLAR
11.	ATUL PRAKASH	RPFC-II	RO PATNA (DO GAYA)
12.	VICKY SHARAN	RPFC-II	DO MUNGER
13.	SIVASHANMUGAM S	RPFC-II	RO TAMBARAM
14.	MARTAND SINGH CHANDRAWAL	RPFC-II	RO DELHI WEST
15.	KISHANARAM	RPFC-II	RO AHMEDABAD
16.	KUMAR SHILADITYA	RPFC-II	RO GURUGRAM (WEST)
17.	ABHISHEK RANJAN	RPFC-II	RO UDUPI
18.	DHANANJAY M BHAGWAT	RPFC-II	DO THRISSUR
19.	CHETAN YADAV	RPFC-II	RO SAGAR
20.	LALITESH SINGH NAYAK	RPFC-II	RO SOLAPUR
21.	GOURAV MOHANTY	RPFC-II	RO BHUBANESWAR

22.	VIKAS ANAND	RPFC-II	RO KEONJHAR
23.	RAVI ANAND	RPFC-II	RO SHIMLA
24.	KAPIL KUMAR VERMA	RPFC-II	RO UDAIPUR (DO BHILWARA)
25.	D G K PAAVANE	RPFC-II	RO HYDERABAD-I (BARKATPURA)
26.	SUDHIR RANJAN	RPFC-II	RO DURGAPUR
27.	KUMAR RAGHVENDRA	RPFC-II	HEAD OFFICE
28.	OM PRAKASH SINGH	RPFC-II	HEAD OFFICE
29.	SATYA VARDHAN GAUTAM	RPFC-II	HEAD OFFICE
30.	AMITABH SHUKLA	APFC	DO NELLORE
31.	ABDUL KHADER	APFC	DO VIZIANAGARAM
32.	RABINDRA NATH ROY	APFC	RO MUMBAI (DADAR)
33.	J V S S KUMAR	APFC	RO MALLESWARAM
34.	ERICK HERMAN LAKRA	APFC	RO JAMSHEDPUR
35.	D GOVINDARAJAN	APFC	RO CHENNAI (NORTH)
36.	S SHASHI	APFC	RO AMBATTUR
37.	ARUN BATRA	APFC	RO DELHI NORTH
38.	RAKESH KUMAR VERMA	APFC	RO DELHI EAST
39.	DHIRENDRA KUMAR MEENA	APFC	RO BHARUCH
40.	NARENDER KUMAR	APFC	RO ROHTAK
41.	REENA MENON	APFC	RO MANGALURU
42.	PADMALATHA RAVI	APFC	RO MYSURU (DO MANDYA)
43.	SUNIL P	APFC	RO KOCHI
44.	K.G.VINOD	APFC	RO KOLLAM
45.	KANTA DEVI MOTWANI	APFC	RO JABALPUR
46.	RAMESH CHANDRA SINGH	APFC	RO PUNE AKURDI
47.	MILIND DEULKAR	APFC	DO CHANDRAPUR
48.	JASHANDEEP KAUR	APFC	RO JALANDHAR

49.	KULDEEP BHAGAT	APFC	RO BHATINDA (DO SANGRUR)
50.	PURUSHOTTAM MEENA	APFC	RO KOTA
51.	R GANESH	APFC	DO CUDDALORE
52.	M S SURESH	APFC	RO MADURAI
53.	P VENKATESHWARA RAO	APFC	RO HYDERABAD-II (MADHAPUR)
54.	V VASAVI	APFC	RO KUKATPALLI
55.	MANOJ M KOLI	APFC	RO VASHI
56.	KAMALAKAR R TEMBHEKAR	APFC	RO KANDIVALI EAST
57.	SIBA CHARAN SAHOO	APFC	RO KANDIVALI WEST
58.	DIVYA JYOTI	APFC	RO NOIDA
59.	ANIL KUMAR SHUKLA	APFC	DO ALIGARH
60.	KAILASH NATH	APFC	RO KANPUR
61.	JAYANTA CHATTOPADHYAY	APFC	RO HOWRAH
62.	AVINASH KUMAR SINHA	APFC	RO KOLKATA

***along with 50 nominations per ZTI**